

Mr. Fabio Giannetti

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General Enquiries
0800 123 123



Credit Cards
0800 444 555

Dear *Mr. Fabio Giannetti*,

please find enclosed a descriptive list of the transactions you have made on your *lifestyle* account during the stated period. As you can see, we have improved the service we are providing with this account by providing a more intuitive layout, more relevant detail, and by offering access to your account details through a number of alternative access mediums e.g. web, ... (please contact us at <http://foa.sourceforge.net> for more details).

Statements on your account number: **8326492**



Phone Banking
0800 999 999

Date	Description	Operation	Amount
20/Jun/2001	Balance carried forward	balance	250
21/Jun/2001	Tax refund	deposit	10
25/Jun/2001	Telephone Bill	withdraw	15
28/Jun/2001	Wage	deposit	100
03/Jul/2001	Superstore	withdraw	5
03/Jul/2001	Balance carried out	balance	340



Internet Banking
www.myBank.com

If you have any comments regarding the new format and service, please direct them in the first instance to foa-users@lists.sourceforge.net

Yours truly, 